

CROATIAN POST AND ELECTRONIC COMMUNICATIONS AGENCY

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Pursuant to Article 12, paragraph 1, item 1 and Article 70, paragraph 9 of the Electronic Communications Act (»Official Gazette« No 73/08), the Council of the Croatian Post and Electronic Communications Agency adopted the following

ORDINANCE

ON ADDRESSING AND NUMBERING

I. GENERAL PROVISIONS

CONTENTS OF THE ORDINANCE

Article 1

This Ordinance shall prescribe the manner of and the procedure for the assignment of addresses and numbers in accordance with the Addressing and the Numbering Plans, and the layout and contents of the form of the request for the primary assignment of addresses and numbers, the form of the request for the granting of consent for the transfer of rights of use of addresses and numbers and the form for the delivery of data on groups of numbers which make a constituent part of this Ordinance..

CONCEPTS AND MEANINGS

Article 2

Within the meaning of this Ordinance, individual terms shall have the following meanings:

1. *Act*: the Electronic Communications Act (Official Gazette, No. 73/08),
2. *Agency*: The Croatian Post and Electronic Communications Agency,
3. *Group*: a group of numbers including all numbers with the same number of digits and the same purpose according to the Numbering Plan,
4. *Inspection of manner of use of numbers*: annual inspection of the volume of used numbers according to individual groups and years,
5. *Block of numbers*: a continuous part of the numbering space defined by the first and the last number,
6. *Primary assignment*: the addressing and numbering procedure, by which the Agency allocates addresses and/or numbers to operators for use,

7. *Secondary assignment of numbers*: the numbering procedure by which operators allocate numbers from the primary assignment to other operators or end users for use,

8. *Fixed electronic communications network*: an electronic communications network which does not include mobile electronic communications network,

9. *Mobile electronic communications network*: an electronic communications network which enables the establishment of an electronic communications connection even in conditions of physical movement of a user of services of the network.

II. PRIMARY ASSIGNMENT OF ADDRESSES AND NUMBERS

MANNER OF PRIMARY ASSIGNMENT OF ADDRESSES AND NUMBERS

Article 3

(1) The Agency shall assign numbers for services in fixed and mobile electronic communications network in blocks, more precisely:

–of 1,000,

– 10,000,

– 100,000,

– 1,000,000

– and 10,000,000 numbers.

(2) By way of derogation from paragraph 1 of this Article, the Agency may assign numbers in blocks of 10 or 100 numbers, on the basis of an operator's written request, in order to ensure efficient management of the addressing and numbering space.

(3) The Agency shall assign addresses individually by means of primary assignment.

(4) All other numbers, which are not comprised by paragraphs 1 and 2 of this Article, shall be assigned by the Agency individually by means of primary assignment.

(5) During primary assignment, the Agency shall pay particular attention not to assign numbers with a different number of digits if the first digits of numbers with different numbers of digits overlap.

PROCEDURE FOR PRIMARY ASSIGNMENT OF ADDRESSES AND NUMBERS

Article 4

(1) The Agency shall adopt decisions on applications for primary assignment of addresses and numbers in accordance with the provisions of the Act.

(2) The request for primary assignment of addresses and numbers shall be submitted to the Agency on a prescribed form, which is contained in Annex 1 to this Ordinance and makes its constituent part.

(3) The Agency may, where appropriate, before adopting a decision on the primary assignment of addresses and numbers, set an appropriate deadline for the applicant referred to in paragraph 1 of this Article, which may not be less than 8 days, to submit additional data which it deems important for the processing of the application.

IMPLEMENTATION OF PRIMARY ASSIGNMENT OF ADDRESSES AND NUMBERS

Article 5

(1) An operator implementing into its network addresses and numbers assigned to another operator through primary assignment must enable their use within 8 days from the receipt of the operator's request for the implementation of assigned numbers.

(2) By way of derogation from paragraph 1, lacking technical possibilities for implementation, the operator must inform the applicant for implementation of numbers and the Agency thereof within three days from the receipt of the request.

SECONDARY ASSIGNMENT OF ADDRESSES AND NUMBERS

Article 6

(1) During secondary assignment, the operator shall pay particular attention not to assign numbers with a different number of digits if there is an overlap of the first digits of numbers with different number of digits.

(2) During secondary assignment, the operator shall pay particular attention to the principles of transparency, objectivity, impartiality and equal availability of the adequate number of addresses and numbers to all operators and users of services.

CONDITIONS OF USE OF ADDRESSES AND NUMBERS

Article 7

(1) Operators must comply with the conditions of use of addresses and numbers in accordance with the provisions of the Act and this Ordinance.

(2) Operators shall not be allowed to trade in the assigned numbers and addresses in any way, that is, the amount of the fee for the assignment of the number to the end user may not exceed the cost of primary assignment of the number to the operator.

III. TRANSFER OF RIGHTS OF USE OF ADDRESSES AND NUMBERS

Article 8

(1) The Agency shall adopt decisions for the granting of consent for the transfer of rights of use of addresses and numbers in accordance with the provisions of the Act.

(2) The form of the request for the granting of consent for the transfer of rights of use of addresses and numbers shall be contained in Annex 2 of this Ordinance and shall make its constituent part.

IV. WITHDRAWAL OF ASSIGNED ADDRESSES AND NUMBERS

Article 9

The Agency shall adopt a decision on the total or partial withdrawal of assigned addresses and numbers in accordance with the provisions of the Act.

V. KEEPING OF THE LIST

ADDRESSING PLAN AND NUMBERING PLAN

Article 10

(1) The Agency shall adopt the Addressing Plan and the Numbering Plan and it shall be obliged to check on a regular basis and, when necessary, amend this plan in accordance with the provisions of the Act.

(2) The Numbering Plan determines the allocation of numbers in the manner that each number which is assigned or may be assigned shall be contained in the group containing all numbers with the same purpose and the same number of digits.

(3) The purpose referred to in paragraph 2 of this Article may include restrictions related to:

- pricing systems,
- geographical position for geographical numbers,
- contents for numbers used for value added services.

(4) The Agency may, if necessary, adopt a Decision imposing restrictions referred to in paragraph 3 of this Article.

LIST OF ADDRESSES AND NUMBERS

Article 11

(1) The Agency shall regularly keep a publicly available list of addresses and numbers which have been or may be assigned through primary assignment in accordance with the Addressing Plan or the Numbering Plan.

(2) Every number or address from the list referred to in paragraph 1 of this Article may have one of the following values:

1. available— address or number is free for primary assignment,
2. assigned – address or number has been assigned during primary assignment,
3. idle – address or number is not in use for a period shorter than one year, and after the expiry of this period, the address or the number becomes available,
4. ported – the number was originally assigned to one operator, but it is used in the network of another operator.

INSPECTION OF THE MANNER OF USE OF NUMBERS

Article 12

- (1) The Agency shall, on the basis of data collected by operators, carry out the annual inspection of the manner of use of numbers in order to ensure efficient use of and management of the addressing and numbering space.
- (2) The operator shall, upon the Agency's request, submit data referred to in paragraph 1 of this Article, within 30 days from the receipt of the Agency's request.
- (3) Data for each group of numbers shall include the following:
 1. secondary assigned volume of numbers in a group at the moment of inspection,
 2. primary assigned volume of numbers in a group per individual years which preceded the inspection,
 3. the volume of numbers in a group which the operator intends to request through primary assignment in the years after the inspection.
- (4) Data referred to in paragraph 3 of this Article shall be submitted to the Agency on a signed form and electronically, if technically feasible.
- (5) The form for the submission of data about a group of numbers is contained in Annex 3 and makes its constituent part.
- (6) The Agency shall publish the results of the inspection of the manner of use of numbers referred to in this Article in an appropriate manner.

SERVICES OF SOCIAL VALUE (116XXX)

Article 13

- (1) Services of social value shall be intended for individuals in order to satisfy a certain social need which particularly contributes to the welfare or safety of citizens, that is, of a certain group of citizens, or assists citizens in need, and may be of use to foreign visitors.
- (2) These services shall be used for the provision of information, assistance, support and for the information of citizens.

(3) These services shall be available to all citizens and do not require the submission of an application or registration for access to the above-mentioned services.

(4) The use of services shall not be of limited duration and these services shall exclude temporary services (e.g. services related to a certain event).

(5) The above-mentioned services shall not be intended for commercial purposes, and they shall be accessed by means of a freephone number, that is, the caller shall not be obliged to pay a fee as a precondition for the use of these services.

(6) The use of this service excludes advertising, entertainment, marketing and sale, the use of calls for future sale of commercial services.

(7) Organisations providing services of social value, which use 116 numbers, must be prepared to accept collect calls in accordance with the contract concluded with the operator.

VI. TRANSITIONAL AND FINAL PROVISIONS

A REGULATION THAT CEASES TO BE VALID

Article 14

The Ordinance on numbering and addressing in public telecommunications and the payment of the fee (Official Gazette Nos. 177/03, 108/05) shall cease to be valid after the entry into force of this Ordinance, except in the part referring to the payment of fees for the use of addresses and numbers.

ENTRY INTO FORCE OF THE ORDINANCE

Article 15

This Ordinance shall enter into force on the eight day following its publication in the Official Gazette.

Class: 011-01/08-01/00012

Reg. No: 376-11-08-01

Done at Zagreb, 5 December 2008

Chairman of the
Agency's
Council
Gašper Gačina,
BEng, m.p.

ANNEX 1

**CROATIAN POST AND ELECTRONIC
COMMUNICATIONS AGENCY**



REQUEST FOR PRIMARY ASSIGNMENT OF ADDRESSES AND NUMBERS

1.	Operator's name and address			
2.	Type of electronic communications services for the provision of which the assignment of addresses and numbers is requested			
3.	Start date for the use of numbers and addresses			
4.	Evidence of insufficiency of addresses or numbers that were previously assigned to the operator			
5.	Requested addresses, numbers or blocks of numbers	Beginning of block	End of block	Size of block
		TOTAL: ____ addresses/ numbers in ____ blocks		
Place and date:		STAMP		Operator's signature:
_____				_____

Annex 2

**CROATIAN POST AND ELECTRONIC
COMMUNICATIONS AGENCY**



**REQUEST FOR THE GRANTING OF CONSENT FOR THE TRANSFER OF
RIGHTS OF USE OF ADDRESSES AND NUMBERS**

1.	Name and address of operator transferring the right of use of addresses or numbers			
2.	Name and address of operator to which the right of use of addresses and numbers is transferred			
3.	Type of electronic communications service in relation to which the transfer of rights of use of addresses and numbers is requested			
4.	Start date for use of numbers or addresses from the previous notification for operator referred to in item 2			
5.	Addresses, numbers or blocks of numbers in relation to which the transfer of the right of use is requested	Beginning of block	End of block	Size of block
		TOTAL: ____ addresses / numbers in ____ blocks		
Place and date:		Operator's signature		
1.	_____	STAMP	1. _____	
2.	_____	STAMP	2. _____	

Form: HAKOM-AN-2

Annex 3

CROATIAN POST AND ELECTRONIC COMMUNICATIONS AGENCY



INFORMATION ABOUT GROUP OF NUMBERS

1.	Operator's name and address									
2.	Types of groups of numbers	Volume of blocks of numbers	Volume of numbers currently used by operator for secondary assignment (percentage)	Size of block	Volume of active numbers in a year			Volume of numbers to be used in an individual year		
					Three years ago	Two years ago	Last year	Next year	In two years	In three years

Form: HAKOM-AN-3

Types of groups of numbers according to services:

Code of service	Name of service
01	Services of fixed electronic communications network (fixed)
02	General services (60)
03	Humanitarian services (609)
04	Televoting services (61)
05	Common Access Code Service (62)
06	Children services (64)
07	Adult services (65)
08	Personal number services (74)
09	Personal number services (75)
10	Internet access services (76)
11	Internet access service at a national level (77)
12	Freephone services (800)
13	Freephone services (801)
14	Services in a mobile electronic communications network
15	Services of closed user groups (CUG)